

The Win 95 and Mac release of the game that has won over 15 major awards!

# THE INCREDIBLE

Version 3.0

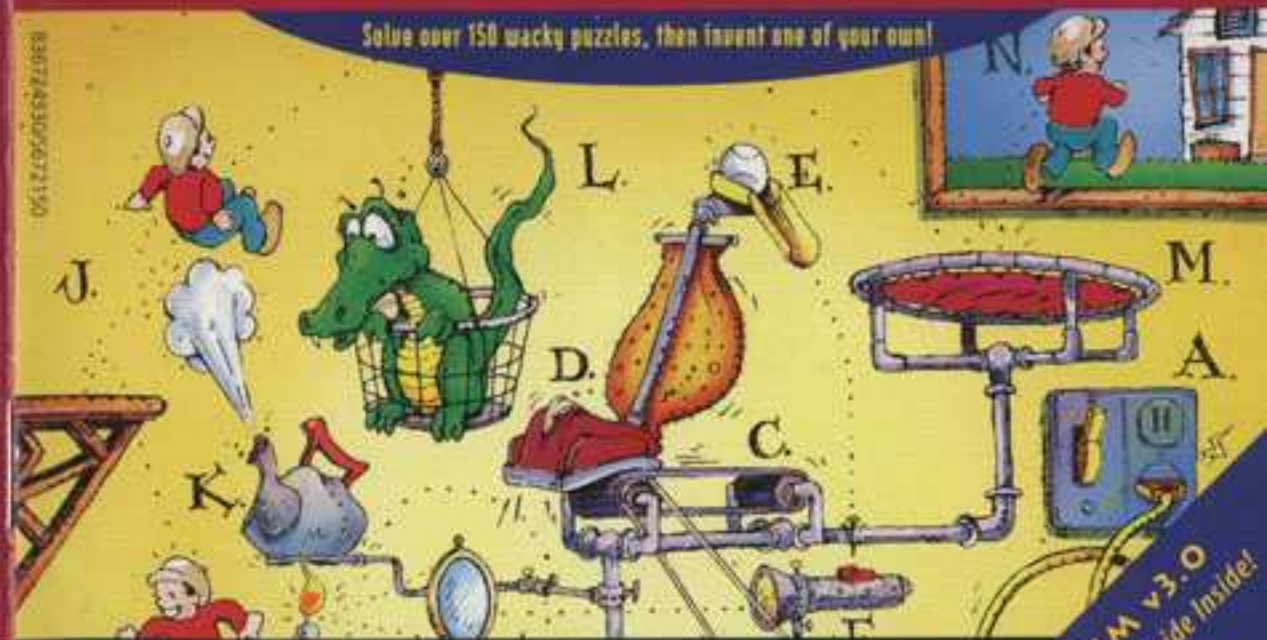


# MACHINE<sup>®</sup>

★★★★  
"...you'll love this latest addition to the Incredible Machine series!"

Shane Mooney  
PC Magazine,  
August 1995

Solve over 150 wacky puzzles, then invent one of your own!



DAVE COOPER/ELDER



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TIM v3.0  
User's Guide Inside!

# The Incredible Machine Installation Guide

## Contents

About This Manual...	2
Installing and Starting the Game...	3
Windows Troubleshooting...	6
Customer Service...	9
Technical Support...	11

## About This Manual

Welcome to *The Incredible Machine (TIM)*, the latest version of Sierra's award-winning puzzle game and construction kit. This booklet tells you how to install and start up *The Incredible Machine* CD for Windows™ 3.1, Windows 95™, or Macintosh®.

The rest of the *TIM* game manual is “on-line”—built into the game. To open the manual from within the game, select On-line Manual from the Help menu.

## Installing and Starting the Game

### Macintosh CD Installation

1. After starting your computer, insert the *TIM* CD into the CD-ROM drive.
2. Double-click on the *TIM* installer icon.
3. Follow the on-screen instructions.

### Starting the Game

1. After starting your computer, insert the *TIM* CD into the CD-ROM drive.
2. Double-click on the *TIM* game icon.

### Windows 95 CD Installation

1. Start Windows 95.
2. Insert the *TIM* CD into the CD-ROM drive.
3. When the *TIM* setup screen appears, follow the on-screen instructions.

### Starting the Game

1. Start Windows 95.
2. Insert the *TIM* CD into the CD-ROM drive.
3. Select the Start Game option when it appears.

### Windows 3.1 CD Installation

1. Start Windows 3.1.
2. Insert the *TIM* CD into the CD-ROM drive.
3. From the Program Manager FILE menu, select RUN.
4. In the RUN window, type `d:\setup` and press [Enter] (assuming `d` is your CD-ROM drive name).
5. Follow the on-screen instructions.

### Starting the Game

1. Start Windows 3.1.
2. Insert the *TIM* CD into the CD-ROM drive.
3. Open the Sierra Program Group.
4. Double-click on the *TIM* icon to start the game.

### Additional Windows Setup Help

During installation, TEST SYSTEM checks to make sure your computer can run the game correctly.

If you have trouble installing or starting *TIM* in Windows 3.1, refer to the following Troubleshooting section. You can find additional game information by double-clicking on the *TIM* README file in the Sierra Program Group or folder.

After game installation, the "Setup & Uninstall" program in the Sierra Program Group lets you re-install the game, re-test your computer, uninstall the game, register, or view detailed Support and Setup Help information. To start it, just double-click on the Setup & Uninstall icon.

## Windows Troubleshooting

**Problem:** I have the required 8 MB of RAM. But when I try to start *TIM* in Windows 3.1, I keep getting an "Out of Memory" error message.

**Possible solutions:** Try closing all other programs or screen savers before launching *TIM*. If that doesn't do it, try making a Boot Disk next. Simply double-click on the Boot Disk Maker in the Sierra Program Group, and follow the on-screen instructions. (NOTE - you will need a blank disk for your A: drive to create a boot disk.) Then restart your computer with the Boot Disk in the A: drive.

If you still do not have enough memory, your boot disk may require further modifications. Try creating your own boot disk manually. For instructions, start the Sierra "Setup and Uninstall" program. Click SUPPORT, then CONTENTS, then scroll down to the "Boot Disk Instructions" section.

**Problem:** I have a SCSI drive on my PC and *TIM* does not work properly.

**Possible Solution:** Do not use SMARTDRV.SYS for *TIM* if you have a SCSI drive. You may also need to load your ASPI drivers. For more information on drivers, please consult your SCSI controller and hardware documentation.

**Problem:** *TIM* does not run on a compressed drive.

**Possible solution:** You may need to free up to twice as much hard disk space as the compression software says. Compression software expects to compress files by a ratio of 2 to 1 or more. However, many *TIM* files will not compress much.

**Problem:** The game's music is missing or distorted.

**Possible Solution:** You may be using a non-standard MIDI setup. See the README file for details on correcting your MIDI setup.

## Error Messages

*General Protection Fault*: Try updating both your Windows Video Driver and your Windows Sound Card drivers. Contact your video card and sound card manufacturer for more information.

*Not Enough Memory to Run This Application*: Try closing all other programs or screen savers before launching *TIM*. If that doesn't do it, try making a Boot Disk.

## Other Problems

If you have already looked at the *TIM* README file, check out the on-line Setup Help. To open this, double-click on the "Setup & Uninstall" program in the Sierra Program Group or folder. Click SUPPORT, and then CONTENTS to find help on your specific system component or problem.

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Direct Sales  
P.O. Box 3404  
Salinas, CA 93912

(For U.S. technical support,  
see page 11.)  
Call (800) 757-7707  
Fax (408) 644-2018

## United Kingdom

Sierra On-Line Limited      Call (44) 1-734-303171  
4 Brewery Court,      Fax (44) 1-734-303362  
The Old Brewery,      9:00 a.m.– 5:00 p.m.,  
Theale, Reading, Berkshire      Monday–Friday  
RG7 5AJ United Kingdom

## France

Parc Tertiaire de Meudon      Call (33)1-46-01-4650  
Immeuble "Le Newton"      Fax (33)1-46-31-7172  
25 rue Jeanne Braconnier      Hint line (33)1-36-68-4650  
92366 Meudon La Forêt Cedex

## Germany

Sierra Coktel Vision      Call (49) 06103-994040  
Deutschland      Fax (49) 06103-994035  
Robert-Bosch-Str. 32  
D-63303 Dreieich

## Other Countries

Sierra On-Line      (Direct Sales and  
International Direct Sales      Information Only)  
P.O. Box 53210      Main (206) 746-5771  
Bellevue, WA, 98015-3210      Fax (206) 562-4223

## U.S. Technical Support

In the U.S., contact our Technical Support Department for help in installing or configuring your Sierra product, or resolving hardware or software compatibility issues. You may call, write, fax, or contact us on our electronic bulletin board service (BBS).

### Automated Technical Support

When you call Technical Support at (206) 644-4343, you can access our Automated Technical Support line. Available 24 hours a day, this service provides recorded answers to the most frequently asked questions. Follow the recorded instructions to find your specific topic.

## Technical Support Representatives

If you are unable to resolve your problem through the Automated Support line, contact our Technical Support representatives directly. If you choose to write or fax us, please provide detailed information on your computer system and the nature of your problem. In addition, please include your address and telephone number should we need to call back or send you information.

### U.S. Technical Support

Sierra On-Line	Call (206) 644-4343
Technical Support	Fax (206) 644-7697
P.O. Box 85006	8:15 a.m. – 4:45 p.m. PST,
Bellevue, WA 98015-8506	Monday–Friday

### Technical Support is also available through:

Sierra Bulletin Board Service (BBS):  
U.S. (206) 644-0112 or U.K. (44) 734 304227  
Internet: [www.sierra.com](http://www.sierra.com) (Sierra Web Site)  
CompuServe: GO SIERRA  
America Online: Keyword SIERRA

## Sierra on CompuServe

Sierra offers technical support and patch files on its CompuServe forum, as well as product demos, hints, and reviews. CompuServe members can type GO SIERRA to reach the forum. To join CompuServe, call toll-free (800) 848-8199 and ask for Representative 461 for your FREE introductory membership and usage credit.

### Patch Disks

If you have learned of a patch (update) disk for your game, send in your request to the address below, or contact us on our BBS. When writing, note the game, version number (VER# on game disk(s)), and disk type.

Sierra On-Line  
Patch Disks  
Dept. 10  
P.O. Box 485  
Coarsegold, CA 93614-0485



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U.S. (800) 387-3030; Canada (800) 665-3000; (416) 886-6800 Fax



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