

GETTING STARTED

This section of the manual gives you the basic information you need to get started playing Outpost 2.

System Requirements

To play Outpost 2, your computer must meet these minimum requirements:

Windows® 95/NT 4.0 or higher

IBM PC-compatible with a 60 MHz Pentium processor or better

16 MB of RAM

Double-speed CD-ROM drive

50 MB of free space on your hard drive. (NOTE: Additional space may be required, depending on your system configuration. See Troubleshooting in

the Online Help file for more information.)

Local bus SVGA card with at least 1 MB of Video RAM. (NOTE: The card must support a 640 x 480 resolution in 16-bit color mode.)

Windows® 95 compatible sound card

DirectX[™] 3 is required for sound and for some other functions. See Troubleshooting in the Online Help file for more information.

Installing and Uninstalling Outpost 2

Installing Outpost 2

Insert the Outpost 2 CD. If you have Windows Autoplay enabled, the Outpost 2 Autoplay Menu is displayed.

Click Install and Outpost 2 Setup will prepare the InstallShield® wizard.

If you do not have Autoplay enabled on your system, you can run the Setup program from the root directory of the Outpost 2 CD.

Read the instructions on the Welcome screen and if you're ready to proceed, click Next.

The default folder for the installation is C:\Sierra\Outpost2. Click NEXT if this is OK. Setup will copy the Outpost 2 files to your hard drive. About 50MB of disk space is required. This process will take a minute or two, depending on the speed of your system.

Two Windows system components must be installed on your computer: Intel® Indeo® video interactive and Microsoft® DirectX™. If Setup detects that you do not have these components, it will guide you through the installation process. You will also be given the option to reinstall these components if they are already installed.

We have provided a simple online registration form. Please fill it out and send it so you can obtain technical support and the latest news on Outpost 2 upgrades and enhancements.

If you have installed either DirectX[™] or Indeo®, when you are done with the installation, make sure that "Yes, I want to restart my computer" is checked, and click Finish.

To run Outpost 2, click the Windows® 95 Start button and go to Programs > Sierra > Outpost2.

There are several methods by which you may uninstall Outpost 2: Click the Windows® 95 Start button and go to Settings > Control Panel

>Add/Remove Programs. Then choose Outpost 2 from the listbox and click the Add/Remove button.

You can also simply delete the directory where Outpost2 was installed. Then remove the entries from the Programs list by going Start > Settings > Taskbar > Start Menu Programs > Remove and selecting the Outpost 2 entries from the Sierra folder. Go to Start > Sierra Utilities > Uninstall; then select Outpost 2 from the list and click OK.

CUSTOMER SERVICES

Customer Service / Technical Support and 'Fax-back' service

Tel: (0118) 920 9111 Fax: (0118) 987 5603

Lines open 24 hrs, 365 days a year, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. This service will also allow you

to automatically receive by fax technical troubleshooting documents about the games you are having trouble with, even in the middle of the night! If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of 9am and 5pm Monday to Friday.

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

2: 3: 4: 5: 6: 7: 8: 9: 0: A, B, C D, E, F G, H, I J, K, L M, N, O P, R, S T, U, V W, X, Y Q, Z

Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.

If you would prefer to write to us, please send your mail to the following address:

CUC SOFTWARE INTERNATIONAL LTD

Customer Services / Mail Order / Tech Support Department

2 Beacontree Plaza
Gillete Way
Reading • Berkshire
RG2 0BS
United Kingdom

Sierra UK Web site

http://www.sierra-online.co.uk

UK Website includes technical support, mail order, chat rooms, product information, game demos and much, much more.

Hintline (UK callers only)

(0891) 660 660

24 hrs. Automated service requires a touch tone phone. Calls cost 50p/min. at all. Max call length 7.5 minutes. Max call charge £3.75.

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