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3-D

# U P I N B A L L A R C A D E

WINDOWS 95  
and 3.1

FASTEST PINBALL IN SPACE

SIERRA

ACTION / ARCADE

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# Table of contents

|  |   |
|--|---|
| About This Manual .....                | 2 |
| Installing and Starting the Game ..... | 3 |
| Windows Troubleshooting .....          | 6 |
| Customer Service .....                 | 8 |



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## About This Manual

Welcome to 3-D Ultra Pinball, the most revolutionary, eye-popping pinball game ever created. This booklet tells you how to install and start up Pinball for Windows™ 3.1, Windows 95™, or Macintosh®.

The rest of the Pinball game manual is “on-line”—built into the game. To open the manual from within the game, select On-line Manual from the Help menu.

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# Installing and Starting the Game

## ■ MACINTOSH CD INSTALLATION

1. After starting your computer, insert the Pinball CD into the CD-ROM drive.
2. Double-click on the Pinball installer icon.
3. Follow the on-screen instructions.

### *Starting the Game*

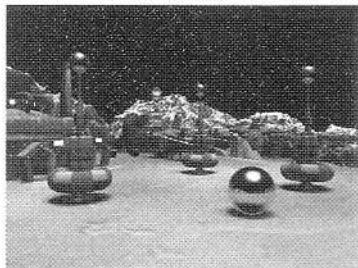
1. After starting your computer, insert the Pinball CD into the CD-ROM drive.
2. Double-click on the Pinball game icon.

## ■ WINDOWS 95 CD INSTALLATION

1. Start Windows 95.
2. Insert the Pinball CD into the CD-ROM drive.
3. When the Pinball setup screen appears, follow the on-screen instructions.

### *Starting the Game*

1. Start Windows 95.



2. Insert the Pinball CD into the CD-ROM drive.
3. Select the Start Game option when it appears.

### ■ WINDOWS 3.1 CD INSTALLATION

1. Start Windows 3.1.
2. Insert the Pinball CD into the CD-ROM drive.
3. From the Program Manager FILE menu, select RUN.
4. In the RUN window, type d:\setup and press [Enter] (assuming d is your CD-ROM drive name).
5. Follow the on-screen instructions.

### *Starting the Game*

1. Start Windows 3.1.
2. Insert the Pinball CD into the CD-ROM drive.
3. Open the Sierra Program Group.
4. Double-click on the Pinball icon to start the game.



## ■ ADDITIONAL WINDOWS SETUP HELP

During installation, TEST SYSTEM checks to make sure your computer can run the game correctly.

If you have trouble installing or starting Pinball in Windows 3.1, refer to the following Troubleshooting section. You can find additional game information by double-clicking on the Pinball README file in the Sierra Program Group or folder.

After game installation, the "Setup & Uninstall" program in the Sierra Program Group lets you re-install the game, re-test your computer, uninstall the game, register, or view detailed Support and Setup Help information. To start it, just double-click on the Setup & Uninstall icon.

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## Windows Troubleshooting

**Problem:** *I have the required 8 MB of RAM. But when I try to start Pinball in Windows 3.1, I keep getting an "Out of Memory" error message.*

**Possible solutions:** Try closing all other programs or screen savers before launching Pinball. If that doesn't do it, try making a Boot Disk next. Simply double-click on the Boot Disk Maker in the Sierra Program Group, and follow the on-screen instructions. (NOTE - you will need a blank disk for your A: drive to create a boot disk.) Then restart your computer with the Boot Disk in the A: drive.

If you still do not have enough memory, your boot disk may require further modifications. Try creating your own boot disk manually. For instructions, start the Sierra "Setup and Uninstall" program. Click SUPPORT, then CONTENTS, then scroll down to the "Boot Disk Instructions" section.

**Problem:** *I have a SCSI drive on my PC and Pinball does not work properly.*

**Possible Solution:** Do not use SMARTDRV.SYS for Pinball if you have a SCSI drive. You may also need to load your ASPI drivers. For more information on drivers, please consult your SCSI controller and hardware documentation.

**Problem:** *Pinball does not run on a compressed drive.*

**Possible solution:** You may need to free up to twice as much hard disk space as the compression software says. Compression software expects to compress files by a ratio of 2 to 1 or more. However, many Pinball files will not compress much.

**Problem:** *The game's music is missing or distorted.*

**Possible Solution:** You may be using a non-standard MIDI setup. See the README file for details on correcting your MIDI setup.



# CUSTOMER SERVICES

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**Technical Support Tel: (0118) 920 9111**

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**Fax: (0118) 987 5603**

**Lines open 24 hrs, 365 days a year**, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of **9am and 5pm Monday to Friday**.

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

|               |               |               |               |               |               |               |               |            |
|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------|
| 2:<br>A, B, C | 3:<br>D, E, F | 4:<br>G, H, I | 5:<br>J, K, L | 6:<br>M, N, O | 7:<br>P, R, S | 8:<br>T, U, V | 9:<br>W, X, Y | 0:<br>Q, Z |
|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------|

Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.

If you would prefer to write to us, please send your mail to the following address:

## **HAVAS INTERACTIVE UK Ltd.**

*Customer Services / Mail Order / Tech Support Department*

2 Beacontree Plaza  
Gillette Way  
Reading • Berkshire  
RG2 0BS  
United Kingdom

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### **Sierra UK Web site**

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**<http://www.sierra-online.co.uk>**

UK Website includes technical support, mail order, chat rooms, product information, game demos and much, much more.

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### **Hintline (UK callers only)**

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**09068 660 660**

24 hrs. Automated service requires a touch tone phone. Calls cost 50p/min. at all times. Max call length 7.5 minutes. Max call charge at £3.75 at all times.

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Please return this card to us for registration



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**2 • A 90 day disk guarantee:** Any faulty disk replaced within 90 days (free of charge).

First name:

Surname:

Address:

Town:  Postcode:

Country:  Date of Birth: DD  MM  YY

Email:

Please tick the appropriate box

System:

Peripherals:

PC Win98  PC Win95  Mac

Printer  Modem

Do you have access to Internet? Yes  No

Your purchase:

Date of purchase: DD  MM  YY

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Please indicate the complete title

Bar code number:  3  3  4  8  5  4  2

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